HAKAN AKBULAK

IT ENGINEER

CONTACT INFORMATION

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PERSONEL INFORMATION

BIRTHPLACE
ARDAHAN - Turkey

BIRTHDATE
31.01.1994

MARITAL STATUS
MARRIED

DRIVING LICENCE
B

LANGUAGE SKILLS

TURKISH
NATIVE LANGUAGE

ENGLISH
INTERMEDIATE

REFERENCES

AUTOLIV TURKEY (Kocaeli, Turkey)

WORK EXPERIENCES

04.2022 – (Still Working) IT Engineer

• IT infrastructure management, servers, network connections, software licenses, hardware support – ensuring 24/7 business continuity
• Providing IT purchasing (SRM purchasing module), maintenance agreements & supplier process management,
• Determining and managing IT annual Capex budgets.
• Taking part in, coordinating and managing global and local projects.
• Providing end user support in cooperation with the Global Service Delivery organization (3000 Users)
• Working with the Service Delivery organization and improving processes,
• Managing the team - Production IT Foremen and Interns.
• Installation and management of IT Equipment (computers, A4 printers and barcode printers, handheld terminals, mobile devices, etc.)
• Discovery processes within Autoliv Turkey factories, organization of infrastructure installation, installation of network devices and ensuring that the location goes live.
• Ensuring control, mapping and management of the entire Network Topology via Monitoring Systems (Solarwinds).
• Taking part in digital transformation and Industry 4.0 projects.
• Ensuring monitoring and control of IT Inventory processes
• Supply, installation and management of Digital Display and Video Conference systems.
• Managing the maintenance processes of UPS and Generator devices and providing Lvl1 support.
• Participating in SDWAN Infrastructure installation organizations at Autoliv TR factories and providing support.
• Providing system, network installations and end user support to Autoliv TR's overseas logistics warehouses. Ensuring monitoring and control of GSM Mobile Systems
• To prepare a user guide for the use of innovations and to publish it in Autoliv with the approval of the Information Technologies Director,
• Contributing to the preparation of an IT emergency plan, testing and implementing
• To prepare the necessary environment for the healthy operation of special applications developed by Autoliv, and to calculate the renewal and development budget for these servers
• To fulfill all duties and responsibilities within the scope of the Company Information Security Management System (ISMS),
• To fulfill the duties assigned, within the scope of the Company Physical Security System,
• Ensuring that the duties assigned to me, and delegating employees are fulfilled within the scope of business continuity and disaster backup,
• Installation and management of UNV NVR and Camera systems.

DİNÇER LOGISTICS (Kocaeli, Turkey)

11.2021 – 04.2022 System and Network Engineer

• Installing and configuring system and network infrastructure devices.
• Providing On-Prime and Azure Active Directory usage and authorizations
• Installation and management of VMware virtual servers.
• Configuring Ruckus, Aruba Access Point devices.
• Configuring Sophos Firewall devices.
• Configuring Aruba and Cisco Switch devices.
• Installation and management of UNV NVR and Camera systems.
• Installation and management of A4 printers and barcode printers.
• Installation and management of handheld terminal devices.
• Installation processes of IT equipment and detection of malfunctions.
• Discovery processes of the company's warehouses and branches, organization of infrastructure installation, installation of network devices and activation of the location.
• Providing end user support to personnel working throughout Turkey and at the Head Office (2000 Personnel)
• Ensuring and managing IT Inventory Management in a sound manner.
• Ensuring healthy eBA Ticket management and managing business requests.
• Managing the maintenance processes of UPS and Generator devices and providing Lvl1 support.
• Taking part in Global IT Support organization processes and providing support (Movus Logistics).

Some Warehouses Where I Installed Network Devices and Designed the Network Infrastructure
Installation of "Getir.com" and "Polisan" Warehouses - Getir Arnavutköy, Getir İzmir, Getir Tuzla, Getir Antalya, Getir Erlog, Polisan Konya, Polisan Antalya Tosca, Getir Maltepe Cips Depo, Getir Ankara

PROJECTS – Completed/Ongoing
• MDM Inventory Tracking Project - Completed. • E-Signature Project (DocuSign) - Completed.
• Zebra One Care Services - In Approval Process. • Penetration Tests - Completed.
• Dinçer APN Project - Completed. • Türk Telekom MPLS Project - Ongoing.
• Determination of 2022 Capex Bulk Supply Needs for Newly Established Warehouses
• Azure SharePoint File Server Setup - Completed.
• Except for Getir, other databases were switched to the "Always On" structure.
• "To Factor" Working Structure Project - Ongoing.
• Trend Micro Antivirus Project - In the Proposal and Approval Process

OPLOG OPERATIONAL LOGISTICS   (Kocaeli, Turkey)

07.2021 – 11.2021 IT Engineer

• Installing and configuring system and network infrastructure devices.
• Performing Active Directory authorization of users.
• Configuring Ruckus, Cisco, Unifi Access Point devices.
• Configuring the Fortigate Firewall device.
• Configuring HP, Unifi, Aruba Switch devices.
• Providing level 1 end user support to WMS and Maestro Tool local applications.
• Installation and management of A4 printers and barcode printers.
• Installation and management of handheld terminal devices.
• Installation processes of IT equipment and detection of malfunctions.
• Providing end user support to personnel working throughout Turkey and at the Head Office (500 Personnel)
• Ensuring and managing IT Inventory Management in a sound manner.
• Providing and managing IT Service Desk Management in a sound manner.
• Managing the maintenance processes of UPS and Generator devices and providing Lvl1 support.
• Installation and management of NVR and Camera systems.

CEVA LOGISTICS   (Kocaeli, Turkey)

06.2019 – 07.2021 IT System and Network Support Specialist

• Installing and configuring system and network infrastructure devices.
• Performing Active Directory authorization of users.
• Configuring Ruckus, Cisco Access Point devices.
• Configuring Juniper, Palo Alto Firewall devices.
• Configuring HP, Cisco, Juniper Switch devices.
• WMS, Deployment Tool etc. Providing end user support to local applications.
• Installation and management of A4 printers and barcode printers.
• Installation and management of handheld terminal devices.
• Installation processes of IT equipment and detection of malfunctions.
• Discovery processes of the company's warehouses and branches, organization of infrastructure installation, network
Installing the devices and taking the location live.
• Providing end user support to personnel working in Istanbul Anatolia and Headquarters (2000 Users)
• Providing end user support to users working in Amazon Türkiye warehouses.
• Ensuring and managing IT Inventory Management in a sound manner.
• Providing and managing IT Service Desk Management in a sound manner.
• Managing the maintenance processes of UPS and Generator devices and providing Lvl1 support.
• Taking part in Global IT Support organization processes and providing support.
• Participating in SDWAN Infrastructure installation organizations in Warehouses and Branches and providing support

Some Warehouses Where I Installed Network Devices and Designed the Network Infrastructure
Amazon Turkey Warehouse Phase III Installation •DHL 7 Samsung E-Commerce Warehouse
Koçtaş & Teknosa E-Ticaret Warehouses •Adel Kalamecilik Warehouse •More than 20 Customer Branches

EDUCATION & TRAINING

09.2021 – 06.2022   Information Systems – Sakarya Univertsity
                    Master Degree – Sakarya Turkey

09.2017 – 06.2019   Occupational health and Safety – Marmara Univertsity
                    Bachelor Degree– GPA : 3,15 – İstanbul Turkey

09.2013 – 06.2017   Management Information Systems – MAKU
                    Bachelor Degree– GPA : 3,20 – Burdur Turkey

09.2008 – 06.2012   Deniz Yıldızları Anatolian Vocational High School
                    GPA: 96,8 – Kocaeli Turkey

PROJECTS

12.04.2016   International InnoProject Competition
            Success in entering the top 10 out of 70 projects in the E-Commerce category.

06.06.2011   Smart Parking Project
            "Third" in Kocaeli and "Special Jury Award"

CERTIFICATES / COURSES

06.01.2014   ISO Certificates
            World Quality Association 30 Hrs

2021 – 2022   English Language Course
            Just English – Private Linguistics English Courses